



4201 Bee Cave Rd.
Suite A-200
Austin, Texas 78746
P: 512-327-0909
F: 512-327-0904

12335 Hymeadow Dr.
Suite 400
Austin, TX 78750
P: 512-458-6151
F: 512-371-7128

We are pleased to announce that Phillips Anker, PC and The Mangold Group, PC have agreed to merge our CPA firms. Having known and worked with each other for over a decade, the partners of the Firms are excited about this expansion of our relationship. We will continue to serve our clients from the existing Phillips Anker offices in Northwest Austin and The Mangold Group offices in Westlake. Leveraging our use of technologies and combining our resources and skillsets will allow us to provide even more in-depth advisory services to our business clients, broader and more responsive services to our individual tax clients, and expand our offerings in valuation and forensic accounting services. Serving our clients, our employees, and our community is our first priority and we are confident that this merger will add significant value to those we serve.

Effective January 1, the name of our firm is Mangold Anker Phillips, PLLC. Future correspondence will reflect the name change. Our current staff will remain actively involved with meeting your needs and the same highly qualified professionals in each of our offices will continue to assist you.

Becoming Mangold Anker Phillips, PLLC will make the company stronger and more competitive in the Austin market, and the increased resources will ensure that we are more capable of providing quality customer service in all aspects. Our depth of resources will expand our value in providing professional services. The two firms share the same values, allowing us to continue assisting clients with our services while still committing to the personal attention that remains the cornerstone of all our client relationships.

While we are very proud to offer our clients these additional benefits, please rest assured that the traditional functions of our practice will remain the same. In these areas, you will receive the same quality service that you have received in the past. All the great employees and financial services you love will continue to be of service to you while your accounts and services will remain the same.

If you have any questions regarding the transition, please do not hesitate to call us. Enclosed are some answers to general questions you may have about our newly merged firm.

We are grateful to you for not only giving us the opportunity to provide you with high-quality accounting services but for your loyalty and friendship. We are confident that our new affiliation will serve you well, and we are honored to continue to serve both our new clients and current ones with our high sense of professional customer service.

Sincerely,

Mangold Anker Phillips, PLLC





FREQUENTLY ASKED QUESTIONS

WILL THERE BE ANY CHANGE IN STAFF?

WILL I HAVE TO WORK WITH SOMEONE NEW?



No, all staff will remain with the combined firm. Unless there are unforeseen circumstances, you will generally be working with the same people. Your key points of contact shouldn't necessarily change. However, with our offices being located in North Austin and South Austin, this will allow clients to drop off any necessary documents to either location at the convenience of the client.

WILL THE MERGER CAUSE DIFFICULT PROCEDURAL CHANGES ON MY END?

With the help of our combined staff, and our technology platform improvements, we anticipate the entire experience will be easier.

HOW ARE PAYMENTS GOING TO BE HANDLED?

Payment processes will stay the same and will include a click-to-pay option through the firm's new website. Any payment related question can be directed toward Samantha Sutton at 512-327-0909 or accounting@map-cpas.com.

WILL THE CONTACT INFORMATION CHANGE?

No. The existing phone numbers for each firm will continue to remain the same. Effective January 15, emails sent to our current emails will be forwarded to our new email addresses at the domain of map-cpas.com, typically formatted firstname.lastname@map-cpas.com. The email contact@map-cpa.com is also established for anyone who seeks immediate communication. You can update your contact info for us at your convenience as all of our old information will continue to work for now.

WILL THERE BE A NEW WEBSITE?

Yes. A new website will be implemented to portray the combined firms' name. However, each existing website will still be available for a limited time and when the new site is up, anyone that visits the original website for either firm will be redirected to the official site for Mangold Anker Phillips, PLLC. We expect to have the new site running by the end of January and it will have a full staff directory and much useful information as well as pages to opt-in to our regular newsletters and blog posts to keep you informed.



WILL THE CLIENT PORTAL CHANGE?

All Phillips Anker clients will be switching back to ShareFile this year. This portal was previously used by Phillips Anker clients, so some clients will be quite familiar with this portal. Any existing documents currently in the Office Tools portal will be moved upon this implementation. The Mangold Group clients will still be using Sharefile, and the only change that will take effect will be the name.



WHO SHOULD I CONTACT ABOUT MY WORK OR A TAX QUESTION?

For routine needs, contact the same staff member that you have been accustomed to working with at the same office. Phone numbers will remain the same.

WHERE WILL MY FILES BE LOCATED?

Each firm stores all of their files through a cloud based filing system and has not held physical files in several years. When you give us files to scan for you, we will return them when we see you next or destroy them at your request.

HOW WILL THE COMBINING OF THE TWO FIRMS AFFECT MY BUSINESS?

We believe that Phillips Anker and The Mangold Group joining forces will add significant value with more resources to serve your needs. Our depth of resources will expand to include learning opportunities, such as continuing education and specialized industry insights. This combination will enable us to offer more value-add options and strengthen your business with strong planning services and continued proactive communications.



DO I NEED TO SIGN A CONSENT FORM?

No. The notification requirements of the state of Texas do not require consent forms to be signed by clients. However, each client will have to sign a yearly engagement letter as has been our policy in the past, which will reference the new firm.

IF THERE ARE OTHER QUESTIONS OR PROBLEMS WITH A RELATIONSHIP WITH YOUR FIRM, WHO SHOULD I CALL?

To discuss any concerns you have about your relationship with our combined firm, please contact Erin Anker or Jaime Phillips at (512) 458-6151 (North Office) or Thomas Mangold at (512) 327-0909 (South Office).